

Display

B24W-5 ECO

Operating Manual



English

Do you have ...

... any technical questions or problems?

Please contact:

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- your sales partner
- your sales office

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FUJITSU B24W-5 ECO

Operating Manual

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Your LCD screen...

has a whole range of useful features and functions, e.g.:

- TFT display (Thin Film Transistor; active matrix)
- minimal space requirements thanks to slim casing
- optimum ergonomic characteristics (totally distortion-free, excellent picture definition and colour purity right into the corners)
- high degree of brightness and good contrast
- high resolution (1920 x 1200)
- presentation of up to 16.7 million colours (in conjunction with an appropriate display adapter)
- automatic scanning of horizontal frequencies from 31 to 82 kHz and refresh rates (vertical frequencies) from 56 to 76 Hz (absolutely flicker-free)
- digital screen controller with microprocessor for storing 28 different display modes
- freely adjustable colour alignment for matching the screen colours to the colours of various input and output devices
- convenient operation via integrated OSD (On-Screen-display) menu
- VESA-DDC compatibility
- VESA-FPMPI compatibility (Flat Panel Monitor Physical Mounting Interface) – Mounting device for swivel arm and wall bracket
- Plug&Play capability
- ECO function
- power management for reducing power consumption when the computer is not in use
- Compliance with the recommendations according to TCO 5.0
- the monitor fulfills all GS ("Geprüfte Sicherheit", Certified Security) requirements.

This operating manual contains important information you require to start up and run your LCD monitor.

A graphics card (display adapter) with VGA interface or a digital display adapter with DVI interface is required to control the LCD monitor. The monitor processes the data supplied to it by the display adapter. The display adapter or the associated driver software is responsible for setting the modes (resolution and refresh rate).

When putting the monitor into operation for the first time, the screen display should be optimally adapted to the display adapter used and adjusted in accordance with your needs (see chapter ["Changing the monitor settings", Page 15](#)).

Target group

You don't need to be an "expert" to perform the operations described here. However, please observe the safety information given in the operating instructions for the computer and in this manual.

In the event of any problems occurring, please contact your sales outlet or our Help Desk.

Further information

Details of how you set the resolution and refresh rate are provided in the documentation for your display adapter and the associated driver software.

For ergonomic reasons, a screen resolution of 1920 x 1200 pixels is recommended.

Because of the technology used (active matrix) an LCD monitor provides a totally flicker-free picture even with a refresh rate of 60 Hz.

Notational conventions

	Pay particular attention to text marked with this symbol. Failure to observe these warnings could pose a risk to health, damage the device or lead to loss of data. The warranty will be invalidated if the device becomes defective through failure to observe these warnings.
	Indicates important information for the proper use of the device.
	Indicates an activity that must be performed
	Indicates a result
This font	indicates data entered using the keyboard in a program dialogue or at the command line, e.g. your password (Name123) or a command used to start a program (start.exe)
<i>This font</i>	indicates information that is displayed on the screen by a program, e.g.: <i>Installation is complete.</i>
<i>This font</i>	indicates - terms and texts used in a software interface, e.g.: Click on <i>Save</i> - names of programs or files, e.g. <i>Windows</i> or <i>setup.exe</i>.
"This font"	indicates - cross-references to another section, e.g. "Safety information" - cross-references to an external source, e.g. a web address: For more information, go to "http://ts.fujitsu.com" - Names of CDs, DVDs and titles or designations of other materials, e.g.: "CD/DVD Drivers & Utilities" or "Safety" Manual
	indicates a key on the keyboard, e.g: 
This font	indicates terms and texts that are emphasised or highlighted, e.g.: Do not switch off the device

Important notes

In this chapter you will find information regarding safety which it is essential to take note of when working with your device.

Safety instructions

This device complies with the relevant safety regulations for data processing equipment, including electronic office machines for use in an office environment. If you have any questions, contact your sales outlet or our Help Desk.

- The display surface of the device is sensitive to pressure and scratches. You should therefore be careful with the display surface in order to avoid lasting damage (scratches).
- If the device is brought into the installation site from a cold environment, condensation can form. Before operating the device, wait until it is absolutely dry and has reached approximately the same temperature as the installation site.
- When installing and operating the device, please observe the notes on environmental conditions in Chapter ["Technical data", Page 25](#) as well as the instructions in Chapter ["Setting up an ergonomic video workstation", Page 8](#).
- To ensure sufficient ventilation, the air inlet and outlet openings of the device must be kept clear.
- The device automatically sets itself to the correct voltage within the range from 100 V to 240 V. Make sure that the local mains voltage is neither higher nor lower than this range.
- Ensure that the power socket on the device and the mains outlet are freely accessible.
- The ON/OFF switch does not disconnect the monitor from the mains voltage. To disconnect fully from the mains supply, disconnect the power plug from the socket.
- The device is equipped with a power cable that complies with safety standards.
- Use the supplied power cable only.
- Lay the cables in such a way that they do not create a hazard (danger of tripping) and cannot be damaged. When connecting the device, observe the relevant notes in chapter ["Connecting the device", Page 11](#).
- No data transfer cables should be connected or disconnected during a thunderstorm.
- Make sure that no objects (e.g. jewellery chains, paper clips, etc.) or liquids get inside the device (danger of electric shock, short circuit).
- The device is not waterproof! Never immerse the device in water and protect it from spray water (rain, sea water).
- In emergencies (e.g. damaged casing, elements or cables, penetration of liquids or foreign matter), switch off the device, disconnect the power plug and contact your sales outlet or our Help Desk.
- Repairs to the device must only be performed by qualified technicians. Unauthorised opening and incorrect repair may greatly endanger the user (electric shock, fire risk).
- Only use the screen resolution settings and refresh rates specified in Chapter ["Technical data", Page 25](#). Otherwise you may damage the device. If you are in any doubt, contact your sales outlet or our Help Desk.
- Use a screen saver with moving images and activate the power management for your monitor to prevent still images from "burning in".
- If you operate the device with the swivel arm or wall bracket, it must not be turned by 180°.

- The device may only be operated in the wide format (0° landscape mode). The buttons of the control panel are located at the bottom in the middle of the monitor.
- Store this manual close to the device. If you pass the device on to third parties, you should pass this manual on with it.
- We recommend that you place your device on a durable, non-slip surface. In view of the many different finishes and varnishes used on furniture, it is possible that the feet of the device may mark the surface they stand on.
- To ensure sufficient ventilation, the air supply and air outlet openings of the monitor must never be blocked.

Power cable

Use the supplied power cable only.

Use the following guidelines if it is necessary to replace the original cable set.

- The female/male receptacles of the cord set must meet IEC60320/CEE-22 requirements.
- The cable has to be HAR-certified or VDE-certified. The mark HAR or VDE will appear on the outer sheath.
- For devices which are mounted on a desk or table, type SVT or SJT cable sets may be used. For devices which sit on the floor, only SJT type cable sets may be used.
- The cable set must be selected according to the rated current for your device.
- If necessary, replace the original power cable with a regular grounded 3-core mains lead.

Transporting the device



Transport all parts separately in their original packaging or in a packaging which protects them from knocks and jolts, to the new site.

Do not unpack them until all transportation manoeuvres are completed.

If the device is brought from a cold environment into the room where it will be used, condensation may occur. Before operating the device, wait until it is absolutely dry and has reached approximately the same temperature as the installation site.

Cleaning the device



Switch off the device and unplug the power plug.

Do not clean any interior parts yourself, leave this job to a service technician.

Do not use any cleaning agents that contain abrasives or may corrode plastic.

Ensure that no liquid enters the device.

The display surface of the device is sensitive to pressure and scratches. Clean it only using a soft, slightly moistened cloth.

The surface of the casing can be cleaned with a dry cloth. If particularly dirty, use a cloth that has been moistened in mild domestic detergent and then carefully wrung out.

CE marking



The shipped version of this device complies with the requirements of EEC directives 2004/108/EC "Electromagnetic compatibility" and 2006/95/EC "Low voltage directive".

Energy Star



The Fujitsu LCD colour monitor is equipped with a power management system which reduces the power draw in OFF mode to less than 1 W. As a result, the LCD monitor satisfies the requirements of the U.S. Environmental Protection Agency (EPA).

The EPA estimates that computer equipment uses approximately 5 % of all business electricity and that this is growing rapidly. If all desktop PCs and peripherals were to enter a low-power mode when not in use, the overall electricity saving could amount to \$ 2 billion annually. These savings could also prevent the emission of 20 million tons of carbon dioxide into the atmosphere - equivalent to the discharge from 5 million cars.

As an Energy Star Partner, Fujitsu Technology Solutions GmbH has determined that this product meets the Energy Star guidelines for energy efficiency.

Disposal and recycling

This device has been manufactured as far as possible from materials which can be recycled or disposed of in such a way that the environment is not damaged. The device may be taken back after use to be reused or recycled, provided that it is returned in a condition that befits its intended use. Any components not reclaimed will be disposed of in an environmentally acceptable manner.

The device must be disposed of in accordance with local regulations for disposal of special waste. The screen background lighting contains mercury. You must observe the applicable handling and disposal safety regulations for fluorescent tubes.

If you have any questions regarding disposal, please contact your local sales office, our Help Desk, or:

Germany	Belgium	Switzerland
Fujitsu Technology Solutions GmbH Remarketing and Recycling D-33106 Paderborn, Germany Tel.: +49 5251 / 81 80 10 Fax: +49 5251 / 81 80 15 "http://ts.fujitsu.com/wvm"	RECUPEL Boulevard Reyers, 80 B-1030 Brussels Tel.: +32 2 / 706 86 16 Fax: +32 2 / 706 86 13 E-mail: info@recupel.be "http://www.recupel.be"	SWICO Schweizerischer Wirtschaftsverband der Informations-, Kommunikations- und Organisationstechnik (Swiss Trade Association for Information, Communications and Organisational Technology). For a list of SWICO disposal sites, see: "http://www.swico.ch"
Asia	USA	
Taiwan: Environmental Protection Administration Executive, Yuan, R.O.C. "http://recycle.epa.gov.tw"	Fujitsu America Inc. 1250E. Arques Avenue Sunnyvale, CA 94085, U.S.A. Contact: Bernd Henning Phone No.: (408) 329-6737 Fax No.: (408) 746-8299	

Information on this subject is also available on the Internet at ["http://ts.fujitsu.com/recycling"](http://ts.fujitsu.com/recycling).

Getting started

Unpacking and checking the delivery



The display surface of the device is sensitive to pressure and scratches. Always hold the device by the casing!

The complete device package includes:

- one monitor
- one data cable (D-SUB)
- one data cable (DVI-D)
- one audio cable
- one power cable
- one CD with software and documentation
- one Warranty Booklet
- one "Safety" manual

- ▶ Unpack all the individual parts.
- ▶ Check the contents of the package for any visible damage caused during transport.
- ▶ Check whether the delivery conforms to the details in the delivery note.
- ▶ Should you discover that the delivery does not correspond to the delivery note, notify your local sales outlet immediately.



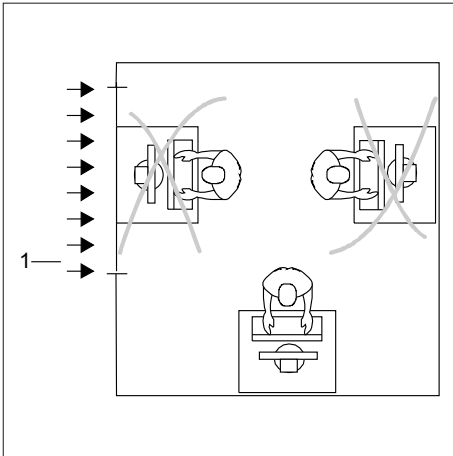
Do not discard the original packing material of the devices. You may need the packaging in the future if you need to transport your device.

Setting up the device

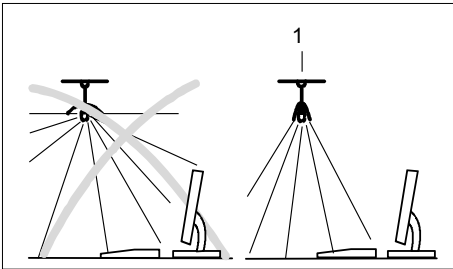


To ensure sufficient ventilation, the air inlet and outlet openings of the device must be kept clear.

Setting up an ergonomic video workstation



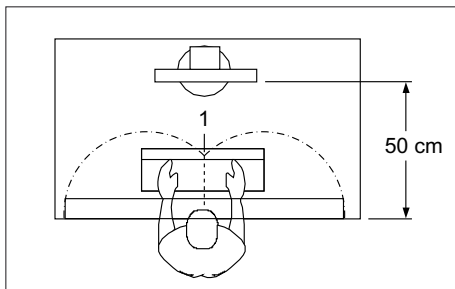
- Do not position the video workstation opposite a window (1).



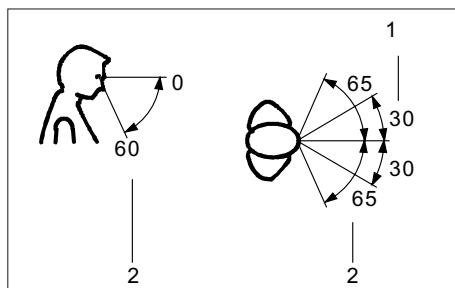
- Position the monitor outside the reach of a light source (1).



- Position the keyboard where it is easiest to reach (1).



- Position the monitor so that the eye distance to the screen (1) is around 50 cm.



- Position the monitor for optimum viewing (1). The monitor should under no circumstances fall outside the permissible viewing space (2).



Depending on the situation, it may be advisable to use a swivel arm or wall bracket (VESA FPMPI), which are available from specialist dealers. For this purpose the monitor base must be removed beforehand as described in Chapter ["Removing monitor base", Page 10](#).

Adjusting the height

The height of the monitor can be adjusted by approximately 110 mm.

- Grasp the monitor with both hands on the right and left edge of the casing and move it upward or downward.

Adjusting the inclination

The inclination of the monitor can be adjusted by -5° (forward) and $+20^\circ$ (backwards) from its vertical position.

- Hold the monitor with both hands on the left and right sides of the casing and move it to the desired angle.

Adjusting the rotation

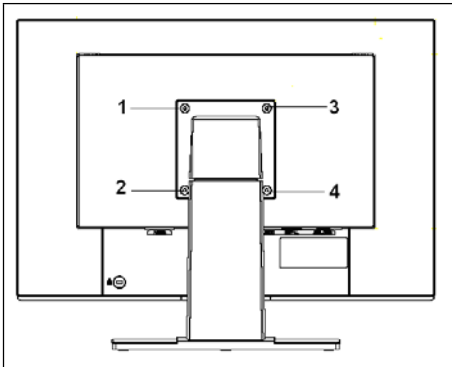
- Grasp the monitor with both hands on the right and left edge of the casing and turn it to the desired position.

Removing monitor base

Before you can use a swivel arm or a wall bracket, you must remove the monitor base.



The display surface is susceptible to scratching!



- ▶ Switch off the monitor and pull the power plug out of the power socket.
- ▶ Lay the monitor on its face on a soft surface.
- ▶ Remove the cover and disconnect all cables.
- ▶ Remove the screws (1) on the rear of the monitor.
- ↳ You can now mount a swivel arm or a wall bracket as per VESA FPMPMI with 100 mm hole spacing.



For instructions on how to mount the swivel arm or wall bracket, please see the documentation for the swivel arm or wall bracket.

Assemble wall bracket (optional)

For further information, please see the documentation regarding the VESA FPMPMI wall bracket.



Only use UL-approved fastening brackets with a minimum load bearing capacity of 4.9 kg.
Observe the correct hole spacing (distance between screws) of 100 mm x 100 mm.
Only use M4 x 10 mm screws.

- ▶ Attach the fastening bracket to the wall bracket.
- ▶ Mount the monitor on the wall in accordance with the documentation regarding the VESA FPMPMI wall bracket.

Connecting the device



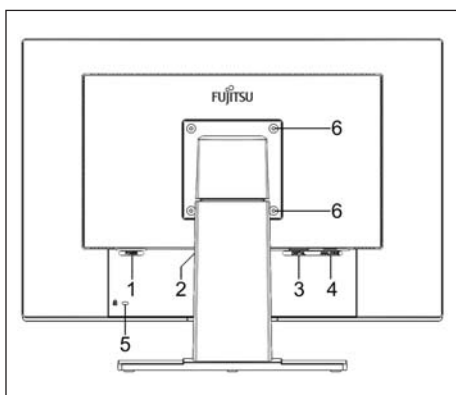
Please observe the safety information in ["Important notes", Page 3](#).
CE conformance and optimum picture quality are guaranteed only if you use the data cables supplied.

- ▶ Switch off the monitor and the computer.
- ▶ Disconnect the power plug from the computer.

Connecting cables to the monitor

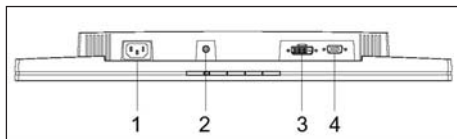
The data cables supplied have two 15-pin D-SUB connectors or two 24-pin DVI connectors for connection to the monitor and to the computer.

Information on the computer connections and interfaces is contained in the operating manual for the computer.



- | | |
|-------------------------------|---|
| 1 = Power connector | 4 = D-SUB socket (ANALOG) |
| 2 = AUDIO-IN socket | 5 = Security slot for "Kensington Lock" |
| 3 = DVI-D connector (DIGITAL) | 6 = Holes for fixing swivel arm or wall bracket |

- ▶ Select the data cable which is suitable for your computer.



- ▶ Connect one of the connectors of the data cable to the D-SUB socket or DVI-D socket of the monitor and secure the plug-in connection by tightening the safety screws.



The monitor automatically detects the input when only one signal source is connected.

- ▶ Insert one plug of the audio line in the AUDIO IN socket on the monitor and make sure it is properly engaged.
- ▶ Plug the power cable supplied into the power connector of the monitor.
- ▶ Secure the cover over the connections.



A lock (Kensington Lock) can be mounted in the security slot to protect the monitor from theft. A Kensington Lock is not included with the monitor at delivery.

Connecting cables to the computer

Information on the computer connections and interfaces is contained in the operating manual for your computer.

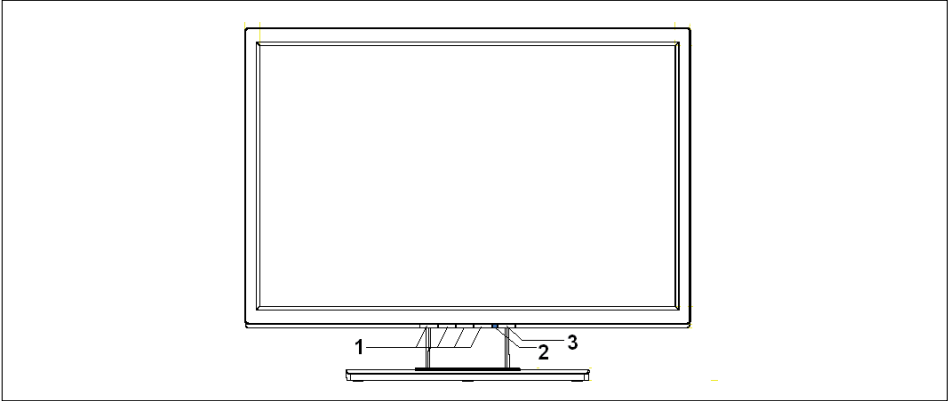
- ▶ Connect the data cable to the (active) monitor port on the computer and secure the plug-in connection by tightening the safety screws.
- ▶ Insert the other plug of the audio cable in the audio output of the computer.
- ▶ Plug the power connector of the monitor into a properly grounded mains outlet.
- ▶ Plug the power connector of the computer into a properly grounded mains outlet.



If your computer has two monitor ports ("onboard" screen controller and separate graphics card), the monitor port for the separate graphics card is active as standard.

Operation

Switching the device on and off



- 1 = Buttons for the OSD menu (On-Screen Display)
- 2 = Power supply indicator
- 3 = ON/OFF switch



Press the buttons upwards from below.

The colour of the LED indicator changes as follows:

LED indicator	Status
blue	Monitor and computer are switched on (normal mode).
green	Monitor and computer are switched on (ECO mode).
orange	The monitor is not receiving a video signal or switches into power saving mode.
does not light up	Monitor is switched off.

Front	Rear
	
1 = power supply indicator	
2 = ON/OFF switch	

► Switch the device on using the ON/OFF switch.



Only switch on the computer after you have switched on the monitor.

Notes on power management

If your computer is equipped with power management (power-saving mode), the monitor can fully support this function. Here the monitor does not distinguish between the individual energy-saving modes of the computer (standby mode, suspend mode and OFF mode), as it is capable of immediately switching into the mode with the highest energy-saving effect.

Level	Operation		Power saving mode
	Normal	ECO	
Power supply indicator	Lit blue	Lit green	Unlit
Screen	max. brightness	typ. 180 cd/m ²	Unlit
Power consumption (typical)	< 50 W	< 36.8 W	Reduced to ≤ 0.5 W

If your computer detects inactivity (no input) it sends an appropriate signal to the monitor to reduce the power consumption (energy-saving mode). The power indicator of the monitor changes colour to indicate the status change. ECO mode is the preset factory default.

Once an input is made at the computer the screen contents are restored.



For detailed information on how energy-saving mode operates, please refer to the operating manual or technical manual of the computer.

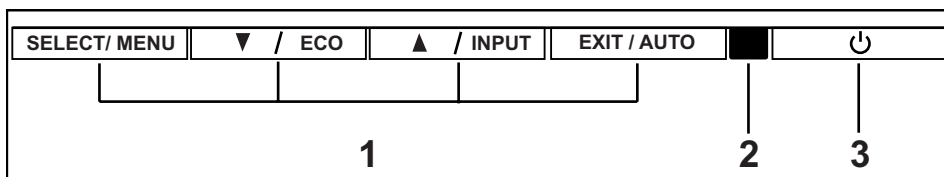
Changing the monitor settings

When putting the monitor into operation for the first time, the screen display should be optimally adapted to the display adapter used.

Changing the monitor settings with the buttons of the control panel



The buttons of the control panel have two functions. With the OSD menu not activated, you can make the following settings directly:



- 1 = Buttons for the OSD menu (On-Screen Display)
 2 = Power supply indicator
 3 = ON/OFF switch

Performing auto-adjustment of the monitor

- ▶ Press the **EXIT / AUTO** button for about 1 second.
- ↳ The *Auto Processing* message appears
 Picture quality and position are set to optimum values for your system.

Selecting input signal (D-SUB/DVI-D)

- ▶ Press the Back / **INPUT** button to open the *Input select* setting window.
- ▶ Press the Forwards / ECO button or the Back / **INPUT** button to select the desired monitor connection (VGA or DVI).



This setting window can also be called when the OSD menu is locked.

Activate/deactivate ECO operating mode



The power consumption of the device can be decreased by reducing the brightness of the picture.

- ▶ Press the Forwards / ECO button to switch the ECO operating mode on or off.
 - ↳ The message *Action was executed* appears.
- If the ECO operating mode is activated, the following OSD settings are changed:

<i>Colour</i>	6500K
<i>temperature</i>	
<i>Brightness</i>	reduced

After the ECO operating mode is switched off, the brightness previously set by the user is restored.

Locking the OSD menu

The OSD menu can be locked to prevent accidental or unauthorised changes to the monitor settings.

- ▶ Press and hold the **[SELECT/MENU]** button for a few seconds while you switch on the monitor with the ON/OFF switch.
- ↳ The *Action was executed* message appears.



Please proceed in the same manner to release the locked OSD menu again.

Locking the ON/OFF button

The ON/OFF switch can be locked to prevent accidental or unauthorised changes to the monitor settings.

- ▶ Press the Forwards / ECO button and the Back / **[INPUT]** button at the same time and keep them pressed for a few seconds.
- ↳ The message *Action was executed* appears.



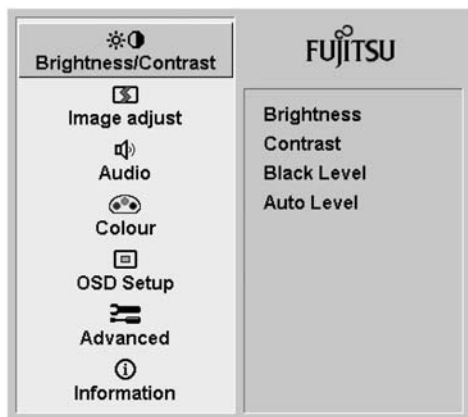
Please proceed in the same manner to release the locked ON/OFF switch again.

Changing the monitor settings using the OSD menu

With the buttons on the control panel, you can call up and use the integrated OSD (On-Screen Display) menu.



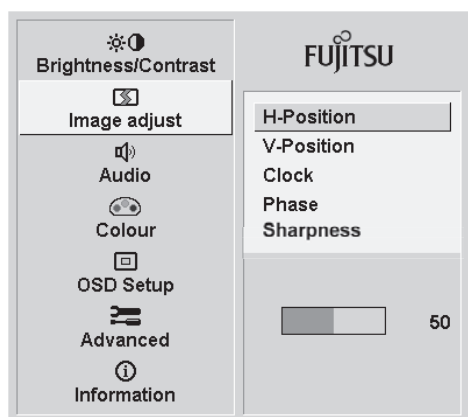
The OSD menu is available in various languages. The English menu names are used in the following description (default setting). You can select another language using the *OSD Language* function in the *OSD Setup* menu.



- ▶ Press the **SELECT/MENU** button to activate the OSD menu.

- ↳ The main menu appears, with icons for the setting functions.

The first icon, (*Brightness/Contrast*), is highlighted and the associated functions are visible in the right-hand menu field.



- ▶ Press the Forwards / ECO button or the Back / **INPUT** button to highlight another icon (e.g. *Image adjust*).

- ▶ Press the **SELECT/MENU** button to select the highlighted icon.

- ↳ The *Image adjust* setup window will be displayed.

- ▶ Press the Forwards / ECO button or the Back / **INPUT** button to highlight another function.

- ▶ Press the **SELECT/MENU** button to select the highlighted function.

- ▶ Press the Forwards / ECO button or the Back / **INPUT** button to highlight another function.

- ▶ Press the **EXIT / AUTO** button to exit the function.

- ▶ Press the Forwards / ECO button or the Back / **INPUT** button to highlight another function or press the **EXIT / AUTO** button to return to the main menu.

- ↳ All changes are stored automatically.



If you wish to change other settings, select the corresponding function from the OSD main menu. All possible adjustments of the main menu are described below.

OSD menu functions



The OSD menu for analogue monitor operation is described below. During digital operation some functions are not available, they are not needed because of the digital transmission technology being used.

Adjusting the brightness and contrast

	Call up the <i>Brightness/Contrast</i> setting window
<i>Brightness</i>	Set the brightness of the display With this function you can change the brightness of the background lighting. You can see whether the ECO operating mode is active under the bar for displaying the brightness setting.
<i>Contrast</i>	Set the contrast of the display With this function you can modify the contrast of pale colours.
<i>Black level</i>	Set the brightness of the display With this function you modify the contrast of dark colours.
<i>Auto level</i> *	Adjust the signal level With this function you can automatically set the contrast. The function is executed with the SELECT / MENU button.

* function not available in DVI mode



If the contrast is set too high, bright surfaces can no longer be distinguished from very bright surfaces. If the contrast is set too low, the maximum brightness will not be achieved.

Adjusting the screen size and position

	Calling the <i>Image adjust</i> setting window
<i>H-position</i> *	Adjustment of the picture horizontal position With this function you can move the picture to the left or to the right.
<i>V-position</i> *	Adjusting the picture vertical position With this function you can move the picture up or down.
<i>Clock</i> *	Adjusting the synchronisation settings This function is used to adjust the picture width, to eliminate vertical picture interference.
<i>Phase</i> *	Eliminating picture interference With this function you fine-tune your monitor to eliminate picture interference.
<i>Sharpness</i>	Setting the picture sharpness This function is used to adjust the picture sharpness.

* function not available in DVI mode

Adjusting the volume

	Call the <i>Audio</i> setting window
<i>Volume</i>	Set the volume for playback with the integrated loudspeakers
<i>Mute</i>	Switch the loudspeakers off or on

Setting the colour temperature and colours

	Call the <i>Colour</i> setting window
	Select the colour temperature The "warmth" of the screen colours is set using the colour temperature. The colour temperature is measured in Kelvin (K). You can choose between <i>sRGB</i>, <i>6500 K</i>, <i>7500 K</i>, <i>9300 K</i>, <i>Native</i> and <i>Custom Colour</i>. In the user-defined setting you can change the colour ratios of the basic colours (red, green, blue) as required.

Adjusting the display of the OSD menu

	Calling the <i>OSD Setup</i> adjustment window
<i>Language</i>	Selecting the language for the OSD menu With this function you choose between English (default setting), French, German, Italian and Spanish as the language for the OSD menu.
<i>OSDH position</i>	Setting the horizontal position of the OSD menu With this function you can move the OSD menu to the left or to the right.
<i>OSDV position</i>	Setting the vertical position of the OSD menu With this function you can move the OSD menu up or down.
<i>OSDTimeout</i>	Setting the display duration of the OSD menu With this function you can select a value from 10 to 120 seconds. If the set time expires without a setting being made, the OSD menu is automatically hidden.

Setting functions in the Advanced menu

	Call up the <i>Advanced</i> setting window
<i>Input select</i>	Selecting the input signal This function allows you to switch the monitor from analogue to digital mode and vice versa, when two signal sources are connected. This requires that the graphic card used supports this function.
<i>DDC-CI</i>	Activation/deactivation of the DDC-CI <i>On</i> = The DDC-CI function is enabled (standard setting) <i>Off</i> = The DDC-CI function is disabled
<i>Factory Recall</i>	Activating the factory settings With this function all settings are reset to the factory settings without prompting for confirmation. Press the [SELECT/MENU] button to activate the function. The <i>Auto Processing</i> message is displayed.

Displaying information

	Call the <i>Information</i> setting window With this function the model designation, serial number, resolution, H/V frequency, input signal and polarity of the synchronisation signal are displayed.
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Notes on ergonomic colour adjustment



If you select colours for the monitor in your application programmes, take note of the information below.

The primary colours blue and red on a dark background do not produce the minimum required contrast of 3:1 and are therefore not suitable for continuous text and data entry.

When using several colours for characters and background and giving the primary colours full modulation, you can obtain very suitable colour combinations (see the following table):

Background	Characters							
	black	white	purple	blue	cyan	green	yellow	red
black		+	+	-	+	+	+	-
white	+		+	+	-	-	-	+
purple	+	+		-	-	-	-	-
blue	-	+	-		+	-	+	-
cyan	+	-	-	+		-	-	-
green	+	-	-	+	-		-	-
yellow	+	-	+	+	-	-		+
red	-	+	-	-	-	-	+	

+ Colour combination very suitable

- Colour combination not suitable because colour hues are too close together, thin characters are not identifiable or rigorous focusing is demanded of the human eye.

Troubleshooting

Should an error occur, first check the following points. If the distortion is still not eliminated, the monitor should, if possible, be checked on another computer.

If you are unable to solve the problem, please inform our help desk.

Having this problem?	Check the following points:
No screen display	▶ Check whether the ON/OFF switch on the monitor is switched on. ▶ Check whether the power cable on the monitor is connected correctly. ▶ Check whether the computer is switched on.
No screen display Power indicator is lit	▶ Check whether the computer is switched on. ▶ Check whether the data cable for the monitor is correctly attached to the monitor port on the computer. ▶ Press any key on the computer keyboard. The computer may be in power saving mode. ▶ Alter the brightness and/or contrast until you get a picture.
Message: No Signal	▶ Check whether the data cable for the monitor is correctly attached to the monitor port on the computer. ▶ Check whether the computer is switched on.
Message: Frequency out of range:## kHz / ## Hz Please change the display mode to 1920 x 1200 with 60 Hz	The input signal (horizontal frequency and refresh rate) at the displayed input does not correspond to the technical data for the monitor. ▶ Adjust the video frequency range using the computer software (see documentation for the computer or display adapter). ▶ Set a different screen resolution using the computer software (see documentation for the computer or display adapter).
Picture position not correct	The monitor recognises an undefined mode (see chapter "Technical data", Page 25). ▶ Press the [EXIT / AUTO] button to perform auto-adjustment of the screen.
Picture is shaking	▶ Check whether the data cable for the monitor is correctly attached to the monitor port on the computer. ▶ Press the [EXIT / AUTO] button to perform auto-adjustment of the screen.
Picture is wrongly adjusted	▶ Press the [SELECT / MENU] button to activate the <i>Factory Recall</i> function. The <i>Auto Processing</i> message appears.

Having this problem?	Check the following points:
Picture disturbances (vertical lines)	▶ Press the [EXIT / AUTO] button to perform auto-adjustment of the screen.
Picture disturbances (horizontal lines, picture noise)	▶ Press the [EXIT / AUTO] button to perform auto-adjustment of the screen.
The screen becomes darker	The background lighting has a limited lifetime. If your monitor display should become too dark, the background lighting will have to be replaced. ▶ Please contact our help desk.

Explanatory information about standard ISO 9241-3

Lit or unlit pixels

Today's production techniques cannot guarantee an absolutely fault-free screen display. A few isolated pixels may be constantly lit or unlit. The maximum permitted number of faulty pixels is stipulated in the international standard ISO 9241-3 (Class I).

Examples:

A 24" flat-screen monitor with a resolution of 1920 x 1200 has $1920 \times 1200 = 2,304,000$ pixels. Each pixel consists of three subpixels (red, green and blue), so there are almost 6.9 million subpixels in total. According to ISO 9241-3 (Class I), a maximum of 2 lit and 2 unlit pixels plus 6 lit or 12 unlit subpixels, or a corresponding combination, may be faulty (1 lit subpixels counts as 2 unlit subpixels).

Pixel	A pixel consists of 3 subpixels, normally red, green and blue. A pixel is the smallest element that can be generated by complete functionality of the display.
Subpixel	A subpixel is a separately addressable internal structure within a pixel that enhances the pixel function.

Technical data



Condensation is not permitted, neither in the rated range of operation nor in the limit range of operation.

B24W-5 ECO

Dimensions and weight

Visible diagonals		61 cm
Dot pitch		0.27 mm
Image size	Width	518.4 mm
	Height	320.4 mm
Maximum resolution		1920 x 1200
Dimensions incl. monitor base	Width	558 mm
	Height	414 mm - 523 mm
	Depth	212 mm
Weight (without packaging)		approx. 7.9 kg
Storable display modes		28
Pixel error classes according to ISO 9241-3	Class	I

Electrical data

Video	Analog	Positive, 0.7 V _{pp} , 75 Ω
	Digital	DVI-D
Synchronisation		Separate sync. TTL, positive or negative
Horizontal frequency		31 kHz 82 kHz (multi-scanning)
Refresh rate		56 Hz 76 Hz
Maximum pixel rate		195 MHz analogue, 165 MHz digital
Power supply		Switches automatically 100 V – 240 V, 50 Hz – 60 Hz
Overall power draw (without audio)	Normal operation	< 50 W
	ECO operating mode	< 36.8 W
	Power saving mode	< 0.5 W
Sound output		1.0 W left; 1.0 W right

Ambient conditions

Environment class 3K2, DIN IEC 721	
Rated range of operation	15 °C 35 °C
Humidity	20 % 85 %
Limit range of operation	5 °C 35 °C
Humidity	20 % 85 %

VESA-DDC-compatible VGA interface

Your monitor is equipped with a VESA-DDC-compatible VGA interface. VESA-DDC (Video Electronics Standard Association, Display Data Channel) is used as the communications interface between the monitor and the computer. If the computer is equipped with a VESA-DDC-compatible VGA interface, it can automatically read the data for ensuring optimum operation from the monitor and select the appropriate settings.

Preset operating modes



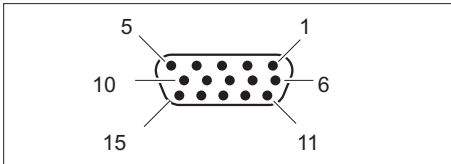
The picture position and size have been optimised at the factory for the operating modes listed above. Depending on the graphics card used, it may be necessary to adjust the display position or size. In this case you can change and save the settings (see chapter ["Changing the monitor settings", Page 15](#)).

For ergonomic reasons, a screen resolution of 1920 x 1200 pixels is recommended. Due to the technology used (active matrix) an LCD monitor provides a totally flicker-free picture even with a refresh rate of 60 Hz.

Most frequent operating modes

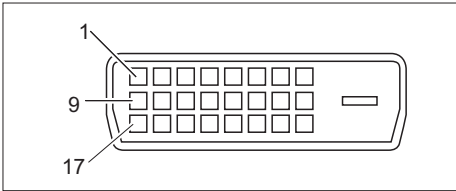
Horizontal frequency	Refresh rate	Screen resolution
31.5 kHz	70 Hz	720 x 400
31.5 kHz	60 Hz	640 x 480
37.5 kHz	75 Hz	640 x 480
37.9 kHz	60 Hz	800 x 600
46.9 kHz	75 Hz	800 x 600
48.4 kHz	60 Hz	1024 x 768
60.0 kHz	75 Hz	1024 x 768
65.0 kHz	60 Hz	1680 x 1050
74.0 kHz	60 Hz	1920 x 1200

D-SUB port



Pin	Meaning
1	Video input red
2	Video input green
3	Video input blue
4	Ground
5	Ground
6	Video ground red
7	Video ground green
8	Video ground blue
9	+5 V (DDC)
10	Sync. ground
11	Ground
12	DDC Data
13	H. sync
14	V. sync
15	DDC Clock

DVI-D port



Pin	Meaning
1	TMDS Data2–
2	TMDS Data2+
3	TMDS Data 2/4 Shield
4	not connected
5	not connected
6	DDC Clock
7	DDC Data
8	Analog Vertical Sync
9	TMDS Data1–
10	TMDS Data1+
11	TMDS Data 1/3 Shield
12	not connected
13	not connected
14	+5V Power
15	Earth
16	Hot Plug Detect
17	TMDS Data0–
18	TMDS Data0+
19	TMDS Data 0/5 Shield
20	not connected
21	not connected
22	TMDS Clock Shield
23	TMDS Clock+
24	TMDS Clock–