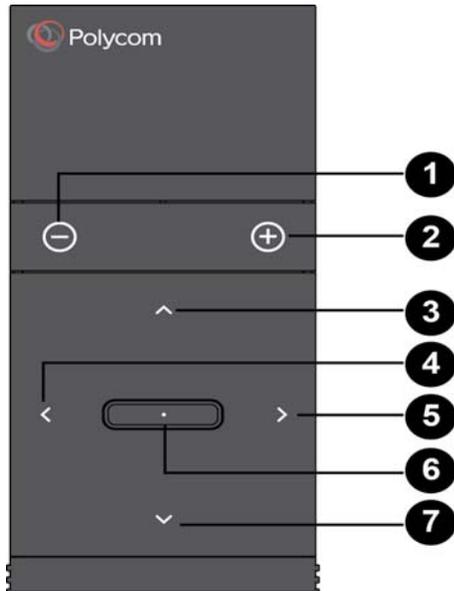


Polycom® EagleEye™ MSR Camera Quick Tips

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The Polycom EagleEye MSR Camera system includes a USB motorized pan-tilt-zoom (MPTZ) camera and supports certified Skype Room Systems docks only.

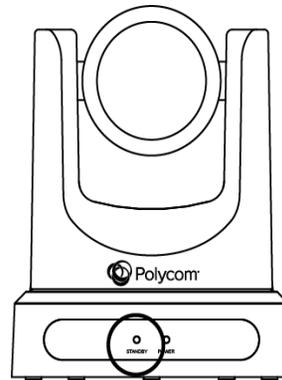


Parts of the Remote Control

Number	Description
1	Zoom camera out
2	Zoom camera in
3	Pan / tilt the camera using the Up button
4	Pan / tilt the camera using the Left button
5	Pan / tilt the camera using the Right button

Parts of the Remote Control

Number	Description
6	Select button - Press the center button to set the camera position
7	Pan / tilt the camera using the Down button



Indicator Lights

Indicator	Description
	Sending video
	Sleep
	Boot
	Firmware Upgrade
	Long press Select button to set the camera Home position

Wake the EagleEye MSR Camera System

You can wake the EagleEye MSR camera system in the following ways:

- Pressing **Select** button on the remote.
- Sending the video content.
- Placing a call.

Set Camera Home Position

- » To set a Camera Home position, press and hold the **Select** button for 5 seconds until the LED light blinks green.

Move to Camera Home Position

- » To move to Camera Home position, press the **Select** button.

Adjust a Camera

- 1 Press  to zoom in or  to zoom out. Press the left, right, up, and down navigation buttons to pan or tilt the camera.



Note: For a better user experience, Polycom recommends using Icron 2304 extender with EagleEye MSR Camera system when required to extend a USB connection.

Update Polycom EagleEye MSR Camera System Software

To update your Polycom EagleEye MSR camera system, use a USB drive with at least 16MB of available space. Make sure the file system is in FAT32 format.



Note: Do not remove the USB drive during the software update process.

- 1 Download the latest software image of Polycom EagleEye MSR Camera system from the MSR Series page on [Polycom support site](#).
- 2 Copy the Polycom EagleEye MSR Camera image (polycom-MSRCam-x.x.x-xxx.tar.gz) into the USB root directory.
- 3 Plug in the EagleEye MSR camera system power cable to power on and allow the camera system to fully boot up.
- 4 Plug the USB drive to the EagleEye MSR camera system.

The EagleEye MSR camera system starts the image update and the LED blinks amber. The EagleEye MSR camera system automatically reboots when the image update is complete. The camera tilts up and then down during the reboot.

- 5 Remove the USB drive.

More Information

For more information about setting up and using the system, refer to support.polycom.com.